

Hurricane Sandy Relief Program

Homeowner assistance

National Grid is offering funding up to \$1,000 for our residential customers that sustained physical damage and lost natural gas service as a result of the hurricane and flooding.

To be eligible for this program, the applicant must:

- p Be a National Grid residential gas heating customer with an active account; **and**
- p Have a service address within the National Grid gas franchise area in New York City or on Long Island, **and**
- p Be located in a county within an area declared a “State of Emergency”, by New York State and/or the Federal government, **and**
- p Have sustained damage of \$3,000 or greater.

How to obtain funding:

Eligible customers must visit a Hurricane Sandy Relief Center or call **1-877-MY-NGRID (1-877-696-4743)** for additional information.

Documentation required:

1. A recent National Grid gas heating bill.
2. Photo ID (a valid driver’s license or government-issued ID).
3. Documentation of damage caused by Hurricane Sandy such as estimates or proposals for required repair work and/or invoices for completed repairs.
4. A voided, cancelled check.

National Grid will verify that the customer’s account is active.

This fund is being administered by HeartShare Human Services of NY.

Documentation should be sent to HeartShare at Sandy.Relief@heartshare.org or be faxed to **718-422-5961**.

Validation of income will be made through HeartShare prior to funds being awarded. Checks will be issued within a two-week period through HeartShare following validation of program eligibility by National Grid.



This program will be available through March 31, 2013, or as long as Hurricane Sandy Relief funding is available. National Grid reserves the right to change or terminate this program at any time.

Any false statements or attempts to deceive National Grid may be subject to legal inquiry and prosecution.



For more information about this program, please contact: 1-877-MY-NGRID (1-877-696-4743).